

Dynamic Sounds Music Studio Studio Policy 2026-2027

Lesson Length

- Lessons are available in 30, 45, and 60 minute options.
- Students who wish to study two instruments (ex. voice and piano) must register for at least a 45 minute lesson.
- Appropriate lesson length can be discussed in more detail with your teacher.

General Information

- The school year consists of 34 lessons, recitals included.
- No refunds or make-up lessons are given for lessons missed due to illness, vacation, other activities, or weather. Any studio announcements will be made via our social media accounts. Facebook, Instagram, and Twitter @dynamicsoundsnl.
- Dynamic Sounds promotes an atmosphere of safety and mutual respect. Inappropriate or verbally abusive behaviour will not be tolerated. Such behaviour will result in termination of enrolment, as per our withdrawal policy.
- **NO OUTDOOR SHOES ARE PERMITTED PAST THE WAITING ROOM. YOU ARE WELCOME TO BRING INDOOR SHOES TO WEAR INSIDE OUR STUDIOS.**
- Dynamic Sounds Music Studio is a scent free environment.

Withdrawals and Cancellations

- Cancellations should be communicated by phone, e-mail or in person.
- If a teacher must cancel a lesson for any reason, the cancellation will be documented and the lesson will be made up before the end of the year. A teacher may also arrange for a substitute teacher if necessary. All substitute teachers have been screened by the Director and are qualified to teach your child. A student may choose not to attend the lesson scheduled to be taught by a substitute, but it will count as a cancellation on the part of the student, not the teacher.
- If a student wishes to withdraw from music lessons before the end of the school year, 4 weeks notice is required, or payment for 4 lessons in lieu of notice. Withdrawal notice must be given to the director in writing to dynamicsounds2014@gmail.com, not the teacher. At withdrawal a closing invoice will be issued outlining all monies paid and/or

owing and any remaining tuition will be refunded. **All withdrawals after August 1st 2026 will be subject to the 4 weeks notice policy.**

- Withdrawals are not accepted after March 1, 2027.
- Online lessons will only occur if there is 24 hours notice given, and only in the case of sickness. Many of our teachers are teaching in the school system or are taking university courses themselves and cannot prepare for an online lesson the day of.

Payment Structure

- All fees are TAX FREE
- Lessons will be suspended for any accounts in arrears of 30 days.
- A \$10 late fee will be applied to any payments not received by 7 days past the due date.

****PAYMENT OPTIONS****

Lesson Length	10 monthly payments (1st or 15th of the month, Sept-June)	2 term payments (September 15th and February 15th)	Total yearly tuition
30 minutes	\$115	\$575	\$1150
45 minutes	\$172.50	\$862.50	\$1725
60 minutes	\$230	\$1150	\$2300
45 minutes Group Class	\$75	\$375	\$750